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MEDIA KIT: MANAGEMENT BIOGRAPHIES



Jorge Arroyo
President & COO

As President and COO, Jorge is an experienced financial executive with years of successful and practical management of finance, accounting, and administration. Jorge is responsible for leading the company's operational goals, and oversees the strategy, development and delivery of a full range of high quality, product service offerings that are responsive to the needs of BCG clients.

Jorge is also responsible for all quality management and technology capabilities within the firm. He was instrumental in BCG receiving ISO 9001 Registration for Quality Management. BCG is the first retirement benefits TPA firm in the country to receive this Registration, which is maintained by the International Organization for Standardization.

Jorge has been part of the BCG family since 1995, and has grown with the organization utilizing his background in Accounting. He has been involved in many aspects of Financial Services but specializes in the Retirement Plan market. His involvement in the industry includes participating on the board of directors for the Council of Independent 401(k) Recordkeepers. He is on the ICI/CIKR taskforce, which is responsible for molding participant education and disclosure for the Department of Labor. He is currently a member of the Society of Pension Administration and Recordkeeping Services, and is also a member of American Society of Pension Professionals and Actuaries where he received his QKA certification.